New England Deaconess Hospital
Boston, Massachusetts

pulse
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EXECUTIVE CHANGES NECESSARY TO MEET HOSPITAL EXPANSION

MISS ELLEN D. HOWLAND

As Deaconess adds more beds and provides extra services for its patients and employees, the administrative staff needs to be reorganized and developed to handle new commitments and increased responsibilities. To maintain an executive force which can keep pace with our growing hospital five new appointments have been made.

Miss Howland Named Assistant Director

Miss Ellen D. Howland, Director of Nursing, has been named an Assistant Director of the Hospital. The position is not so much a role change as it is a recognition of the way in which she currently functions.

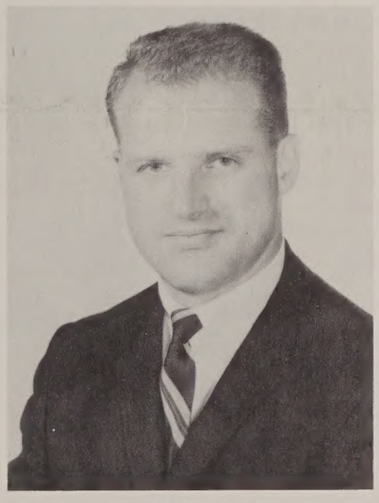
Her area of responsibility is extensive. The number of employees in Nursing Service and the students and faculty of the School include about 530 people—over one-third the total hospital population.

Miss Howland joins four other assistant directors and it is hoped that with the broad base of leadership the full potential of the assistant directors will be used to assist Mr. Richard E. Lee in adapting to his new position as Director.

Miss Howland joined our nursing staff after her graduation from the School of Nursing of New England Deaconess Hospital in 1942, was soon appointed head nurse on Deaconess Two and then served as Supervisor. She became an instructor in the School of Nursing and was the Assistant Director of the School until she was named Director of Nursing in 1956.

She received her Bachelor of Science and Masters in Nursing Education from Boston University, is a member of Pi Lambda Theta, National Honor Society for Women in Education, and Sigma Theta Tau, National Honorary Society of Nursing.

Miss Howland belongs to the American Nurses Association and the National League for Nursing and has been active in both organizations in both the local and state level. A past president of the Massachusetts League for Nursing, she is also a member of the American Red Cross Nursing Service, the Guild of St. Barnabus for Nurses and the Old Dartmouth Historical Society.



MR. DEAN A. ANNIS

Mr. Annis New Controller

With Mr. R. D. Lowry filling the Executive Vice President position and Controller Richard E. Lee serving as Director, Mr. Dean A. Annis, Assistant Controller since 1964, has been named the new Controller.

Mr. Annis was graduated from Bentley College of Accounting and Finance in 1955 and was employed by the Boston Gear Works for two years. He joined the public accounting firm of Webster McCann, Certified Public Accountant, where he was employed until 1960 when he joined the hospital staff as Manager of Data Processing.

Mr. Annis is the treasurer and a director of the Alpha Credit Union. He currently serves as Secretary of the American Association of Hospital Accountants, Massachusetts Chapter. Living in Quincy, he and his wife, Dorothy, have two children.

MR. WILLIAM T. WAMBOLT

Mr. Wambolt Appointed Assistant Controller

Mr. William T. Wambolt has been appointed Assistant Controller. He has been associated with the hospital for about eight years as an outside auditor, employed by Webster McCann, C.P.A. Mr. Wambolt is a Certified Public Accountant and a member of the American Hospital Association of Accountants.

He was graduated from Bentley College of Accounting and Finance in 1958 after serving in the United States Army Military Police Corps. Mr. Wambolt, originally from Bedford, now lives with his family in Somerville.

MR. PETER CAMPISANO

Mr. Campisano Manages New Service Coordination Department

Although the unit coordinator system was initiated only a year ago, success and growth already demands it to be recognized as a separate department. Mr. Peter Campisano worked with nursing service and administration to establish a corps of unit coordinators and hostesses, who could assume the managerial and clerical responsibilities of the nursing units, allowing nurses to more fully utilize their professional capabilities.

As a department head Mr. Campisano is responsible for 51 hostesses and a growing number of unit coordinators (at present there are eight).

Mr. Campisano received his Bachelor of Science from Boston University and is currently working on a Masters Degree in Business Administration at Babson Institute of Business. An Operation Officer in the U.S. Army Reserves Medical Service Corps, he lives in Weston with his wife, Sandra, and daughter, Lori.

MRS. PRISCILLA H. TINKHAM

Mrs. Tinkham Heads New Department of Systems and Planning

Mrs. Priscilla Tinkham has been given department head status in recognition of the growth of her area of responsibility. Systems and Planning consists of developing more workable and efficient operations throughout the hospital. Computers and other advances rapidly outdate the way many of our departments function to a degree that no one can hope to keep up with all the changes from a total point of view. By having one department maintain our technical systems for doing work, we hope to keep Deaconess a top hospital able to cope with what the future will bring.

The system's analysts and programmers will try to become acquainted with the problems of many hospital

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PAST THE BLUEPRINT STAGE

Working to get the relocation of Nursing Administration Offices past the blueprint stage are Mr. Hubert D. Sycamore, Assistant Director, Miss Ellen D. Howland, Assistant Director and Director of Nursing, and Mr. Donald L. Sabine, Director of Maintenance and Engineering.

A number of extensive renovations will be moving past the blueprint stage and into reality over the next few months. The first change will be seen on Baker Two, which will be the new location for Nursing Administration and In-Service Education. The area will include classrooms and offices for In-Service Education as well as executive offices and a library-conference room for Nursing Service. Work on Baker Two started in mid-October and will be completed by late December.

After the Nursing Offices have vacated Palmer Two, the area will be remodeled as a patient unit. It is vital that Palmer Two accommodates about 13 additional beds in order to help offset the anticipated loss of 20 beds in the Deaconess Building, which will occur as construction progresses into late spring of 1968. By converting some private rooms in Baker to semi-private use, another 7 beds can be gained.

New offices have come into being on Deaconess Two. The former foot room has been remodeled into space for Dr. Cornelius E. Sedgwick, Chairman of the Department of Surgery and Dr. W. Bradford Patterson, Program Director, Cancer Training Unit.

As central food service becomes effective, the large Deaconess floor kitchens will be reduced in size to serve as nourishment stations. Freed space is expected to be allocated to foot nurses and physical therapists.

These moves are part of many moves and changes, which will become routine during the new building program. PULSE hopes to have a series of articles on "Past the Blueprint Stage," keeping everyone in touch with the progress.

The next discussion will cover the relocation of offices on Baker One, which must move to make room for the Medical Record Department, which will be expanded and transferred from Central One. No definite decisions have been made regarding the moves.

Executive Changes

(Continued from Page 1)

areas as each is affected by hospital growth. The Personnel Office is welcoming the use of the computer for figuring much of their data and statistics. The Dietary Department hopes to rely on Systems and Planning for assistance in calculation of diets, and the Laboratories and Development Office have been anxious to have help in meeting specific problems relating to record keeping, statistics and paper flow.

Mrs. Tinkham came to Deaconess in 1953 as secretary to Miss Ruth A. Pendleton, Director of Surgical Services. She then set up and ran the Printing Room. After an absence to have her daughter, Andrea, she returned as a secretary in Purchasing, became Assistant Purchasing Agent and in 1964 was appointed Systems Analyst.

Mrs. Tinkham was graduated from Westbrook Junior College in Maine, served as a librarian in both the Swampscott and Lynn Public Libraries and was head of the membership record department for the American Mathematical Association in Providence before she came here. She and her family now live in Needham.

THE DENTAL CLINIC
A Service For Employees As Well As Patients

When in 1925 Dr. Elliott P. Joslin was given a fund to start any new facility he wished at Deaconess, he chose to set up a dental clinic. Dr. Joslin's concern was for the diabetic, to whom infection is always an acute danger. By including a dental examination as part of routine patient care, he hoped to prevent complications to diabetes.

The dental clinic used to be located in the Deaconess Building as part of the operating suite. When the Baker Building was completed it was moved to its present location. Throughout the 42 year history of the clinic, employees as well as hospital patients have been welcomed for treatment and special consideration regarding charges has been given to employees by the hospital and doctors.

Three oral surgeons, Dr. Walter C. Guralnick, Dr. Richard L. Miner and Dr. J. Henry Stempien, staff the clinic. The dental hygienist is Miss Madelyn E. Lendall, who was graduated from the Forsyth School for Dental Hygienists.

Patients are referred to the clinic by Deaconess staff doctors for examinations, consultations, dental X-rays,

Miss Madelyn E. Lendall cleaning teeth. Prophylaxis is one of the services offered to employees as well as patients.

phophylaxis or the scaling and polishing of teeth, extractions and surgery under local anesthesia. If general anesthesia is to be used arrangements are made through the operating room.

An important part of the clinic's work is teaching dental health care. While cleaning teeth Miss Lendall tries to direct the conversation to a patient's particular dental needs. The clinic also offers a recall service, notifying those in the area who request to be called when their periodical check-up is due.

In addition to work directly related to dental hygiene Miss Lendall routinely assists the oral surgeons, maintains the clinic, which includes sterilizing instruments, takes and develops dental films and keeps patient records, progress notes and X-ray reports. She takes care of all secretarial duties and is the one to call if you wish to make an appoinment to have your teeth cleaned and checked.

Mr. Maurice F. Foley, II, (seated center) relaxes among a group of friends in Maintenance and Engineering during the retirement party held in his honor.

MR. FOLEY RETIRES

Mr. Maurice F. Foley, II, Security Guard at Deaconess since May 1953 was honored at a retirement party held on Wednesday, October 11. Mr. Foley received a leather cigar humidor from Mr. R. D. Lowry, Executive Vice President, on behalf of the hospital and a gift of money presented by Mr. John J. DeCost, Chief Electrician, Maintenance and Engineering.

Mr. Foley expressed his appreciation for the humidor which he said would contribute enjoyment to his only vice.

MOVING ON AND UP AND OVER

Eleanor Clapp moves into 520.

Chin up! Mr. Lee and Gail Graham start their move to the head office on Central One.

Heading for his new One Ten Francis Street office, Mr. Lowry carries his typewriter and schedule calendar.

Moving up to Executive Vice President means moving over to a new office at One Ten Francis Street for Mr. R. D. Lowry and Mrs. M. Eleanor Clapp, his secretary since March of 1963. Mr. Richard E. Lee, the new Director of the Hospital and Miss Gail E. Graham, his secretary for the past three years, will then move into the offices vacated by Mr. Lowry and Mrs. Clapp.

Mr. Lowry's new position takes him away from the routine daily administration of the hospital. He will devote his time to long range planning, the development program and public relations. Areas requiring intensive study include employee housing and parking, a nursing home, an extended care facility, fund raising, and the building program. Mr. Lowry will represent the Hospital in relation to other institutions and will continue to meet with the chairmen of the various medical services of the Hospital.

Mr. Lee now has the responsibility for the departmental functioning of the Deaconess. He says he will continue the same "open door" policy which has been in effect for many years. These moves are expected to take place by the end of October.

GRAND OPENING OF FRIENDS OF DEACONESS THRIFT SHOP

Hickory paneled walls, bright formica counters and completely air conditioned surroundings offer a fresh setting for the new Thrift Shop, sponsored by the Friends of New England Deaconess Hospital.

The Thrift Shop has been relocated in the basement of the building off the employee parking lot at the corner of Longwood Avenue and Pilgrim Road in Boston. Browsers and buyers can follow the blue arrow and find shelves of bargain items, antiques and bric-a-brac.

Mrs. Oliver R. Waite, Chairman, Mrs. S. St. John Morgan and Mrs. M. Duncan Harris have been preparing all summer for the October 9 opening. They will manage the shop from 10 A.M. to 4 P.M. on Mondays, Tuesdays, Wednesdays and Fridays.

A coffee hour to collect merchandise was held at the home of Mrs. Frank P. Foster on October 6. Contributions were also welcomed from hospital employees and other friends.

The Maintenance and Engineering Department did an effective job of renovating the old storage area. Mr. Donald G. Carmichael and Mr. Alfreds Veisbergs put up the paneling.

Pricing and sorting in preparation for the Thrift Shop opening are (left to right) Mrs. M. Duncan Harris, Mrs. S. St. John Morgan and Mrs. Oliver R. Waite, Chairman.

Annual Report Correction

The amount contributed by the Coffee Shop should have read $12,000 in the 1966 Annual Report instead of $1,200. The error is particularly unfortunate because the Coffee Shop had a banner year. From October 1965 to September 1966 it netted $14,798.52 and offered $3,050.00 for a scholarship to the Nursing School as well as its gift to the treasury of the Friends to benefit the Deaconess. Our apologies go especially to Mrs. Theodore Pratt, Chairman of the Coffee Shop Committee.

New Parking Arrangement

Harvard Medical School and four area hospitals have found at least a temporary solution to their common lack of sufficient employee parking. Jointly they have brought up the capacity of the Vining Street Parking Lot to over 1000 cars, arranged to have an attendant on the grounds Monday through Friday from 6 A.M. to Midnight and contracted a bus service for commuters between the lot and each hospital.

The Vining Street Lot, which is bounded by Huntington Avenue and Riverway, is about three blocks from Deaconess. After crossing Brookline Avenue and continuing on Francis Street, the first right (Vining Street) leads directly into the lot.

A bus service runs every ten minutes during the morning and evening rush hours and on the half hour at other times. Two yellow school buses run the course stopping at appropriate locations for employees of New England Deaconess, Beth Israel, Childrens Hospital Medical Center, Boston Lying-In and Harvard Medical School.

Any new Deaconess employees on shifts from 5 A.M. to 7 P.M., who want a parking place, are automatically assigned to the Vining Street facility at a dollar per week paid by payroll deduction. Employees presently parking in the Pilgrim Road Lot who object to leaving their cars unlocked and may wish to take advantage of the savings have the option of transferring to Vining. Administrative Services is responsible for issuing stickers and a map of the bus stops.

Down the Aisle

ENGAGED . . .

Miss Paula Marie Flavin, X-Ray Technician, to Captain David E. Haydon who is serving in Vietnam.

Miss Linda Lessor, Medical Technology Student, Clinical Pathology, to Mr. Philip St. Onge, graduate student, Massachusetts Institute of Technology, in March.

Miss Elizabeth M. Loomis, Staff Nurse, to Henry R. Datelle, teacher in the Winthrop Public School System.

MARRIED . . .

Miss Susan Adams Cresto, Surgical Technician, to Joseph P. Hansen on September 30.

New Library Books

New books in the Patients' and Employees' Library include:

Games People Play by Eric Berne.
The Chinese Looking Glass by Dennis Bloodworth.
Speak, Memory by Vladimir Nabokov.
Go To Heaven by Fulton J. Sheen.
A Sloth In The Family by Hermann Tirler.
Night Falls On The City by Sarah Gainham.
In Vivo by Mildred Savage.
All The Little Live Things by Wallace Stegner.
The Sanctuary by Frank Swinnerton.
Encounter Darkness by Stanton Forbes.
The Rochemer Hag by Louise W. King.
World Without Sun by Jacques-Yves Cousteau.

Six Adult Volunteers Top 1000 Hour Mark

Six adult volunteers went over the 1000 hour mark this past year. Names recently inscribed on the 1000 Hour Board in the Friends of the Deaconess Office were Mrs. George Dempsey, Mrs. Homans Foster, Mrs. Gustavus Goldsmith, Mrs. William Marquis, Miss Nannie Peterson and Mrs. Oliver Waite. The women served in many areas throughout the hospital including the Coffee Shop, Central Supply, Thrift Shop, Diversional Therapy and at Norwich House.

Volunteers who received American Hospital Association pins for over 100 hours of service were Mrs. Eva Armstrong, Mrs. Esther Botsford, Mrs. Leland Chick, Miss Elizabeth Clahane, Mrs. Ellen Feeney, Mrs. Lillian Gorvine, Mrs. Mary McCrann, Mrs. Robert Morris and Mrs. Neil Swinton.

NEW FACES IN NEW POSITIONS IN NURSING

SCHOOL OF NURSING

Instructors welcomed to the School of Nursing were Mrs. Jean Rogert Aserkoff, second-third year program (left) and Mrs. Marjorie Richardson, first year program (standing). Miss Lillian Millemaci (right) was promoted to coordinator of the first year program.

NURSING SERVICE

New assistant head nurses welcomed to nursing service this fall were (left to right) Mrs. Madeline Arruda, Deaconess Two; Miss Jacqueline Kennedy, Palmer Two and Miss Marilyn Scannell, Special Care Unit.

DOCTORS' DOINGS

Dr. Menelaos A. Aliapoulios, Surgeon, Associate Staff, published the article, "Carcinoma of the Breast" in the New England Journal of Medicine, Vol. 277.

Dr. James A. Bougas, Surgeon, Active Staff, attended the Seventh International Conference on Medical and Biological Engineering, "Materials for Implants," in Stockholm, August 14-19.

Dr. David P. Boyd, Surgeon, Active Staff, spoke on "Esophagatis" at the St. Barnabas Hospital in Livingstone, New Jersey, on September 22. He delivered a lecture on "Problems in By-Pass Surgery" at St. Clare's Hospital in New York City, September 23.

Dr. John W. Braasch, Surgeon, Active Staff, lectured on "The Role of Digital Examinations in Dx or Rectal Carcinoma" in Colona, Spain on October 7. Dr. Braasch has had an article published in the Mass. Journal of Pocliatary, entitled "Surgical Treatment of Onychogryphosis."

Dr. Robert F. Bradley, Jr., Physician, Active Staff, will speak at a meeting of internists and general practitioners on common metabolic disorders on November 28-29 at the Medical College of Georgia, Augusta.

Dr. T. Corwin Fleming, Physician, Associate Staff, was on the symposium faculty of the fifth annual meeting of "New Developments and New Re-Evaluations in Practical Psychiatry," presented October 4 in Joslin Auditorium.

Dr. Lloyd D. Flint, Surgeon, Active Staff, presented a paper on Radical Prostatectomy at the New England Section of the American Urological Association in Portsmouth, New Hampshire, September 27.

Dr. Mirle A. Kellet, Radiologist, Active Staff, published an article "The Radiologic Clinics of North America."

Dr. Alexander Marble, Physician, Active Staff, will be taking post graduate courses in diabetes at the University of Southern California on Nov. 30 and Dec. 1.

Dr. Howard F. Root, Physician, Active Staff, was elected Honorary President of the International Diabetes Federation at the International Congress of the Federation in Stockholm, August 1.

Dr. Albert L. Shaffer, II, Physician, Active Staff, will present a lecture on "The Clinical Course of Hereditary Angioneurotic Edema" at the Fourth International Conference of Allergology on November 6, in Montreal.

Dr. Robert D. Sullivan, Physician, Active Staff, presented an exhibit on "Protracted Ambulatory Infusion" at the American College of Surgeons in Chicago on October 2-6. Dr. Sullivan also presented a lecture on "Chemotherapy for Liver Cancer by Protracted Ambulatory Infusion" given at the American Medical Association in Atlantic City, New Jersey, on June 18-22.

Dr. Shields Warren, Director of the Cancer Research Institute, delivered a lecture on "Late Effects Among Hiroshima and Nagasaki Survivors" at the Lahey Clinic Symposium on "The Clinical Applications of Nuclear Medicine" on September 8.

PATIENTS' PRAISE

"The Deaconess means much to me along with all the fine personal care I have received throughout the years. Please accept my sincere thanks and appreciation for your kindness and patience regarding my brother's hospitalization." (This is an excerpt from a note by an ex-Deaconess of the Methodist Church. Her words remind us how much our concept of personal patient care means to the relatives and patients of Deaconess.)

Blood Donors Needed

The New England Deaconess Hospital Blood Bank must provide large amounts of blood each year and it needs the cooperation of employees, patients and visitors. Blood from volunteers or professional donors of any blood type is gratefully received.

Donations may be made any weekday from 9 A.M. to 4 P.M. on the sixth floor of the Palmer Building. Donors may call extension 558 or 559 for an appointment.

Certain donor requirements have to be met. The donor should be not less than 18 years, nor over 59 years of age, and be in good health. Those under 21 years of age must have written parental consent. A light snack an hour or two before donation is suggested, but the donor should not have a heavy meal for four hours before giving blood.

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.
1—C. Schraub	4571	20
4—S. Marotta	3039	12
3—M. Foley	4412	10
2—J. Halligan	4392	10
5—G. Graham	4578	8

High Singles

R. D. Lowry	125
J. Swanson	105

High Singles for Year

R. D. Lowry	125
J. Swanson	105
G. Graham	105

High Three-String for Year

C. Schraub	320
S. Robinson	287

High Average for Year

C. Schraub	102
S. Swanson	96

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.
7—B. Laffey	4447	16
6—M. Hennessey	4443	14
9—B. Shapiro	3462	14
8—D. Colleran	4212	2

High Singles

B. Laffey	126
M. Kimball	113

High Singles for Year

B. Laffey	126
L. Glynn	121

High Three-String for Year

B. Laffey	320
S. Meek	271

High Average for Year

B. Laffey	102
L. Glynn	89

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.
14—J. Esch	4459	20
13—P. Dalton	4260	14
12—M. Coburn	4371	10
10—K. Gillis	4291	8
11—P. Gleason	4208	8

High Singles

R. Heaney	143
S. Baldwin	110

High Singles for Year

R. Heaney	143
M. Coburn	112

High Three-String for Year

M. Heaney	304
M. Coburn	303

High Average for Year

R. Heaney	102
M. Coburn	86